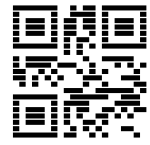


MBERESERO

LODGES & TENTED CAMPS

KILIMANJARO | ARUSHA | MANYARA | NGORONGORO | SERENGETI



BOOKING INFORMATION

Rate inclusive:

- Rate is inclusive of VAT.
- All meals on full board basis.

Rates exclusive:

- Drinks
- Camp fees
- Concession Fees
- Wildlife management
- Bed night levy

General Terms:

- Rates are quoted in US\$ and include VAT.
- Rates are subject to change however every effort will be made to maintain them.
- In the event of a change of government taxes, fees or levies, Mberesero Lodges & Tented Camps reserves the right to pass these on to the agent
- By making a reservation the Tour Operator indicates full acceptance of these terms and conditions.

Notes:

- Family Suites offer two bedrooms for 5-6 pax plus one living room.
- Meals are on full board basis, breakfast, lunch and dinner also evening tea/ coffee.
- Additional charges will be charged on drinks.

Children Rates:

- Children under 3yrs sharing with an adult (Free of charge)
- Children 3-16yrs sharing with one adult (100% of the respective adult rate)
- Children occupying own room (Full adult prices apply)

Check-in / Check-out Times:

- Check out time 10:00 AM
- Check in time 3:00 PM early check in possible depending on room availability.

Marketing

Mberesero Lodges and Tented Camps
Email: marketing@mberesero.com
+255 775 791 791 / + 255 757 791 791
Website: www.mberesero.com

Reservation

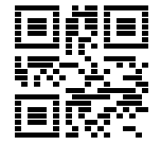
Mberesero Lodges and Tented Camps
Email: reservations@mberesero.com
Tel: +255 786 190 009 / + 255 767 190 009
Website: www.mberesero.com



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Payment Policy:

The following will be the payment system on every booking:

- On booking 25% should be paid.
- 60-90 days prior to arrival 50% should be paid.
- 45- 60 days to arrival 75% should be paid.
- 31-44 days to arrival 100% should be paid.
- Full payment of the reserved accommodation must be made no later than the 30 days prior to guest's arriving.
- For bookings later than 14 days prior to arrival payment is due immediately.

Cancellation policy:

The following will apply for any amendment, cancellation or reduction in nights or pax of any booking:

- Up to 91 days prior to arrival date: No charge
- 61 to 90 days prior to arrival date: 25%
- 45 to 60 days prior to arrival date: 50 %
- 31 to 44 days prior to arrival date: 75%
- Within 30 days of arrival date & No Shows: 100 %

Provisional and Blocked booking policy:

- Provision booking will be held subjected to availability and at the decision of Mberesero Lodges & Tented camps.
- Release period for booking is 60 days prior to arrival.
- Mberesero Lodges & Tented Camps reserves the right to charge cancellation fees against provisional bookings not cancelled or amended as per cancellation policy.

Tour Leader and Firm trip Rates:

- Mberesero Lodges & Tented Camps will grant a special rate for the Tour leader & Firm trip.
- When booking one should provide a notice that there will be a tour leader / firm trip member so as to get special rates.

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Reservation

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